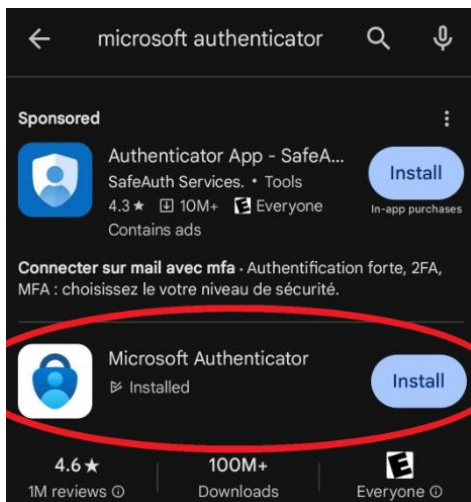


To switch to the Microsoft Authenticator app, start by downloading the app on your phone. The app can be found in the Google Play Store or the Apple App Store depending on the type of device. Be sure to pick the Microsoft Authenticator which sometimes does not pop up as the first option.



Then to switch your authentication method you can follow this link to open the [Additional security verification page](#).

Or you can get to the **Additional security verification** page by following these steps:

1. Sign into the [Microsoft 365 portal \(office.com\)](#).
2. Select your avatar in the top right, then select **View account**.
3. Under **Security info** select **Update info**.

Note: For information about using the **App passwords** section of the **Additional security verification** page, see [Manage app passwords for two-factor verification](#). App passwords should be used only for apps that don't support two-factor verification.

Add a new account to the Microsoft authenticator app

You can set up your work or school account on the Microsoft Authenticator app for [Android](#) or [iOS](#).

Important: If you already set up your work or school account in the Microsoft Authenticator app, you don't need to do it again.

1. Go to the Security info page using the steps above.
2. Select **Add sign-in method**
3. Select **Choose a method** and then **Authenticator app**.

Follow the on-screen instructions, including using your mobile device to scan the QR code, and then select **Next**. You'll be asked to approve a notification through the Microsoft Authenticator app, to verify your information.

4. Select **Save**.